


Todd Foundation Applicant Feedback 2010

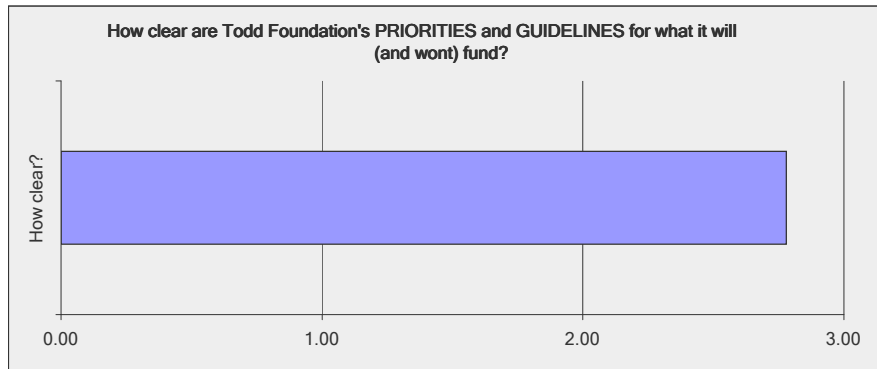
Q.1 How clear are Todd Foundation's PRIORITIES and GUIDELINES for what it will (and wont) fund?

Answer Options	It was impossible to find out what they are, or what they really mean	It took some effort to find out what they are or what they really mean	It was very clear to us, without us making any special effort	Rating Average	Response Count
How clear?	1	11	46	2.78	58
Any comments about Todd Foundation's priorities and guidelines?					18
				<i>answered question</i>	58
				<i>skipped question</i>	0

Number Any comments about Todd Foundation's priorities and guidelines?

- 1 The annual report clearly identifies what the Foundation's priorities are.
- 2 They are understandable and clear and I found that they were also very open to phone contact to clarify anything
- 3 The Todd F advisors were most helpful and had clear answers when I had questions.
- 4 Preamble regarding processes very good to see and sends a message of partnership/ relationship. What will/ will not be funded very clear.
- 5 They have a reputation for looking at things outside their guidelines as well - true or not, I dont know.
- 6 Very clear and well presented
- 7 These were very clear and easily able to be understood.
- 8 Your website and discussions with your staff meant that Todd Priorities were clear and easily understood.
- 9 Could be clearer around the statement what the government social contract responsibilities are? or clear candidates for corporate sponsorship? Maybe give examples
- 10 Information was easy to access but knowing what the language around the priorities translate into in terms of waht types of projects might be funded required more digging.
- 11 I also found that  was very easy and accommodating to talk to
- 12 Priorities and guidelines were not very clear. It was difficult to see how our projects might align with these, or exactly what the Foundation wanted to support.
- 13 There priorities did not match their mission.[]
The guideleines were okay
- 14 It wasn't clear as we applied and got through the expression of interest stage but were then told our projects didn't meet their criteria
- 15 Very clear guidelines - and the two stage process is good, as you only need to develop a full proposal if you know that it aligns with Trustees priorities, which is an effective use of scarce resources for our small organisation
- 16 Probably the first time I negotiated the process was a bit daunting, but subsequent times, I found it really easy.

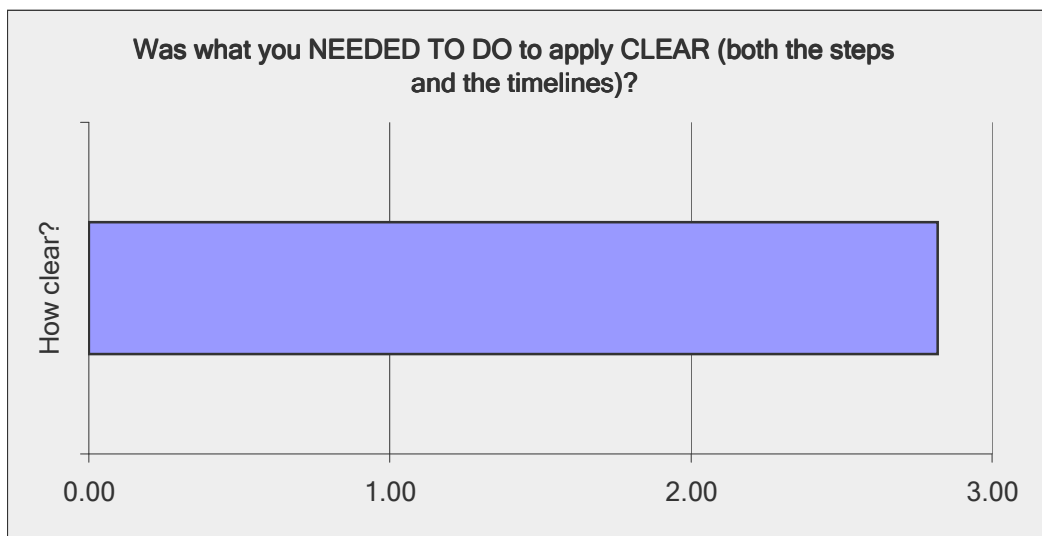
- 17 We needed to look carefully through past successful applicants projects to see if ours fitted
- 18 They are very constructive and clear about the purpose of the Todd's foundations priorities.



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Q.2 Was what you NEEDED TO DO to apply CLEAR (both the steps and the timelines)?

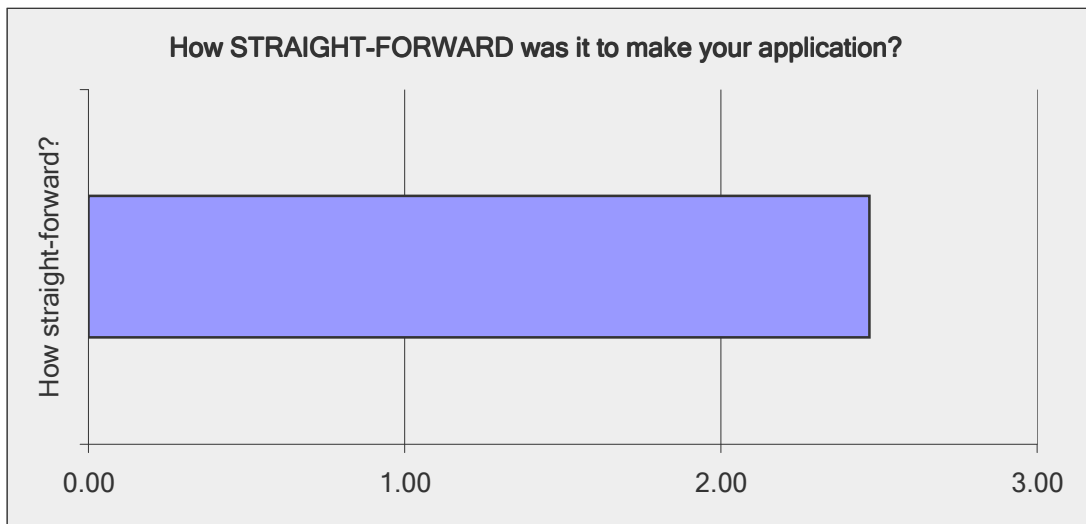
Answer Options	We were never quite sure if we were doing the right thing or providing what they needed	It took quite some effort to find out what we needed to do	It was quite straight forward to find out, without us making any special effort	Rating Average	Response Count
How clear?	1	8	46	2.82	55
				<i>answered question</i>	55
				<i>skipped question</i>	3



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Q.3 How STRAIGHT-FORWARD was it to make your application?

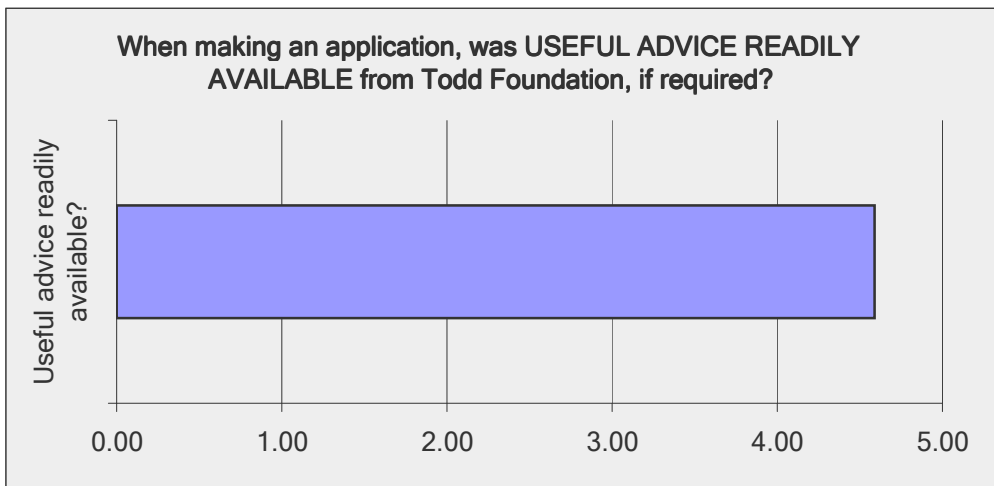
Answer Options	It took far too much effort for what is available	It took some effort, but overall it's worth it considering what is available	It is quite simple and straight forward to apply	Rating Average	Response Count
How	2	25	28	2.47	55
				<i>answered question</i>	55
				<i>skipped question</i>	3



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Q.4 When making an application, was USEFUL ADVICE READILY AVAILABLE from Todd Foundation, if required?

Answer Options	Not at all	Barely	Somewhat	To a great extent	Absolutely	we haven't needed advice seeking	Rating Average	Response Count
Useful	0	0	5	12	37	1	4.59	55
								<i>answered question</i>
								<i>skipped question</i>
								55
								3



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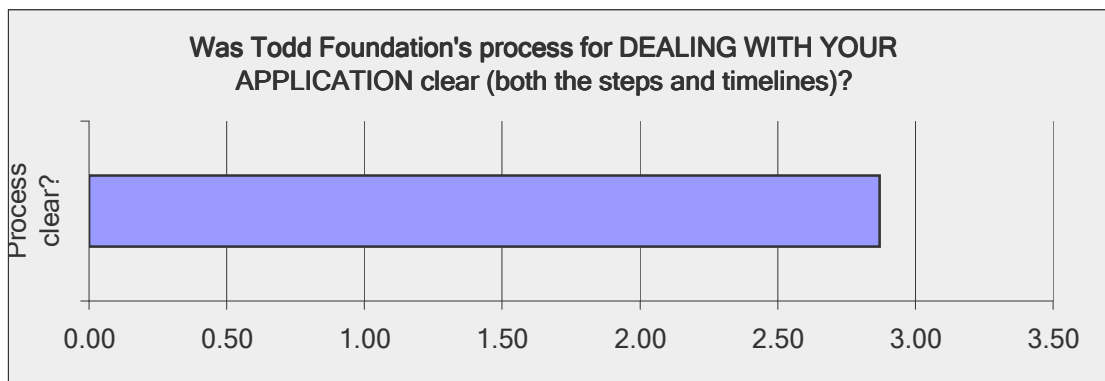
Q.5 Was Todd Foundation's process for DEALING WITH YOUR APPLICATION clear (both the steps and timelines)?

Answer Options	It was impossible to find out	It took some effort to find out	It was made clear without us making any special effort	Rating Average	Response Count
Process	0	7	48	2.87	55
Any comments about making applications or how applications were dealt with?					20
					answered question
					55
					skipped question
					3

Number Any comments about making applications or how applications were dealt with?

- 1 If this isn't covered later - I think the EOI is a good way to go. It required us to qualify and quantify our org in a limited space (which is a challenge, but useful) - but also didn't ask for too much work at that early stage.
- 2 They were very open as our first application was turned down until an issue was clarified which led to us finally receiving funding.
- 3 [REDACTED] was outstanding to deal with - she provided support with processes as needed without the expectation that we would necessarily achieve funding. I guess the best way to describe it is that she treated us with dignity and respect and that is not always the case with funders.
- 4 The process was clear and the outcome (unsuccessful) was accepted but the reasoning was not fully convincing as it came down to opinion and not based on experience.
- 5 During the initial application process there was an internal change at Todd Foundation which caused some confusion around when my EOI was going to be assessed and when, if selected, a full application was required. A quick email to Kate sorted this out.[]
The two stage application is great, the EOI is really straightforward and you don't mind putting the extra effort into the main application if you feel you're in with a decent chance from already having been shortlisted.
- 6 Very clear process with helpful staff. I like the use of the one page screening document to alleviate extra work by both parties.
- 7 we are very happy with the process and you would expect to do a bit of work
- 8 The application and decision making processes were clear and understandable. My most recent application was approved, however, Todd have declined applications in the past and the I had no problem with this either.
- 9 Communication from the Todd Foundation is very prompt and clear. Kate is very approachable and is generous with advice and help about the current application and advice on other funding avenues.[]
It would be good to have the opportunity to complete applications online.
- 10 I found [REDACTED] and [REDACTED] to be very supportive through the process
- 11 Have found the Todd Foundation application one of the easier ones to complete
- 12 The whole process was uncomplicated in what can be a very complicated world for funding applications. Todd Foundation staff were always friendly and helpful and any advice sought was exactly what was required.

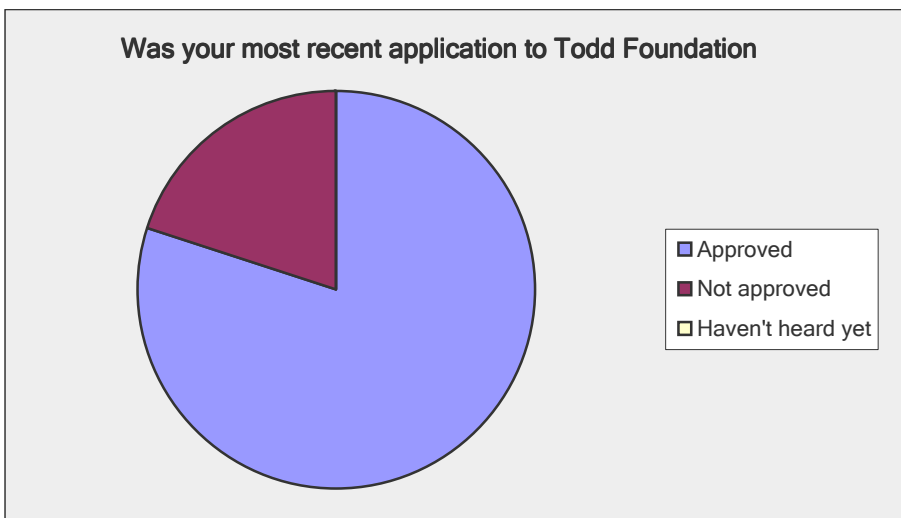
- 13** Two things we particularly appreciated were: 1) the opportunity to meet face to face during the process, because it can be quite difficult to some things about our work on paper; and 2) the EOI and full application process, because whilst this means the process takes longer time wise it also means less effort if you dont make it past first stage.
- 14** It was difficult to fully explain the nature of our organisation, our projects and outcomes, with the limited amount space available on the expression of interest form.
- 15** There was a short time between finding out that we were successful in going through to the next stage after expression of interest which made it difficult for us being a small trust and having limited capacity to do the full application. Kate was most helpful and gave us some extra time though.
- 16** Steps were very clear, timeframes too careful attention to when (twice a year at Todd Board meetings) decisions would be made and how long it would take to be informed.
- 17** I found the organisation was really helpful in preparing and dealing with our application. Their approach was considered and understanding of our needs. Requests for information were quite detailed but I appreciated the effort made to understand our organisation and what we were requesting funding for.
- 18** I felt a lot of effort was required for the amount of funding - I spent a similar amount of time on it as I did for an application where we were granted 3 times as much. However I may have done more than required also.
- 19** I really liked the process, it was clear, helpful and provided us with great learning opportunities.
- 20** The visit by the Todd Foundation staff meant what we should include in our application was made clear - along with the written guidelines. Unfortunately some incorrect information was also given so that we had the wrong deadline verbally.



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Q.6 Was your most recent application to Todd Foundation

Answer Options	Response Percent	Response Count
Approved	80.0%	44
Not approved	20.0%	11
Haven't heard yet	0.0%	0
<i>answered question</i>		55
<i>skipped question</i>		3



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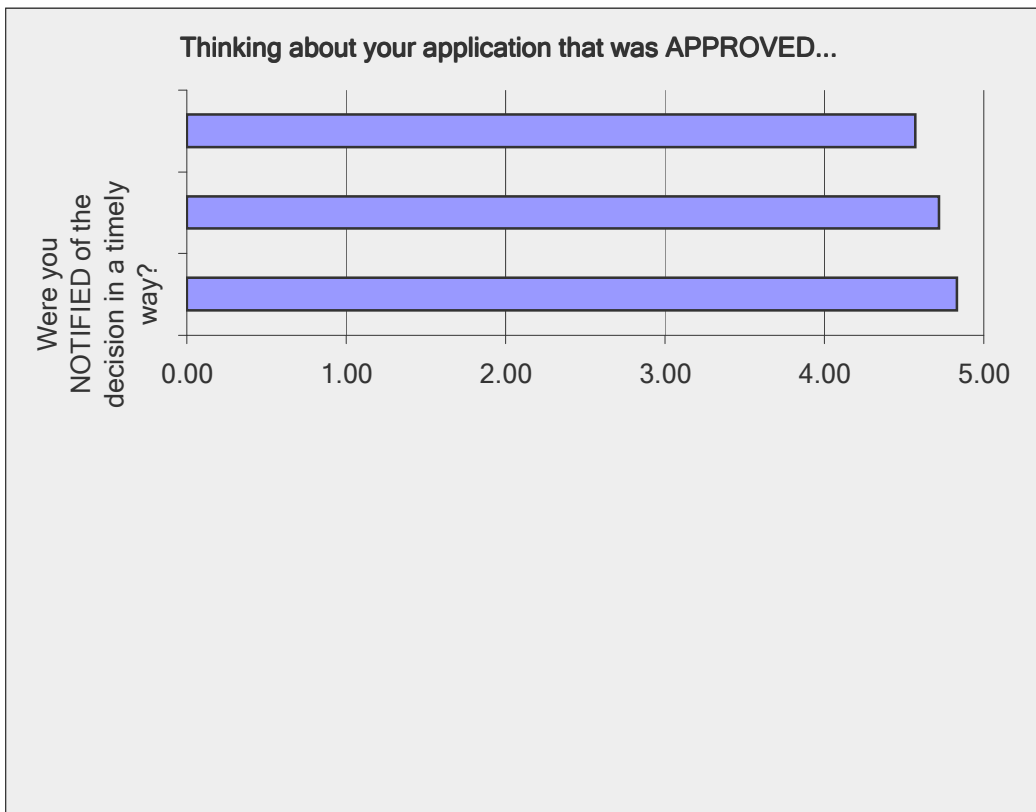
Q.7 Thinking about your application that was APPROVED...

Answer Options	Not at all	Barely	Somewhat	To a great extent	Absolutely	Not Yet Applicable	Rating Average	Response Count
Were you NOTIFIED of the decision in a timely way?	0	0	1	5	36	0	4.83	42
Were grant PAYMENTS made promptly?	0	0	4	3	32	3	4.72	42
After the grant was approved, was USEFUL ADVICE AND FEEDBACK available from Todd Foundation?	1	0	2	8	26	5	4.57	42
Any comments about contact and support after your grant was approved?								15
							<i>answered question</i>	42
							<i>skipped question</i>	16

Number Any comments about contact and support after your grant was approved?

- 1 Note that questions 7-11 are identical
- 2 We were notified by phone immediately - which was fantastic. The money coming through was a little slower than I might have expected/hoped.
 I've always been able to talk to [redacted] both directly by phone or by email whenever I've had an issue that I felt I should run passed her. She understands our initiative and takes a real interested - which is unprecedented (outside of personal donations) with other funders.
- 3 Two many questions. The application was easier. I think some one pushed the copy button
- 4 The Todd Advisors who came to interview me in our office were very helpful and kind. I felt really respected and our conversation was honest and positive.
- 5 I have been involved in three different funding applications that were approved. I found [redacted] in particular, to be very helpful throughout the process, and even beyond the funding completion when I sought further advice. She is readily available, supportive, and knowledgeable. I also have felt from both [redacted] and [redacted] that they have a real, sincere interest in our provisions - always willing to meet, respond to emails, and positive!
- 6 I have found the staff readily contactable and was able to negotaitte appropriate changes given the funding wasn't at the level first appllied for.
- 7 The payment process involves more paperwork than other approved grants and takes longer than usual. It was good to be advised by phone and have the opportunity to discuss the reason the Trustees approved the grant. Simarily, it would be good to be advised by phone if the grant was declined, to discuss the reasons.
- 8 Grant paymment is due by the end of this month
- 9 Todd Foundation were extremely helpful. The timeline for every project is different and some aspects of a project might take longer to complete than others. Todd Foundation were very supportive when adjustments or extensions were sought.

- 10 very friendly and supportive contact and feedback from the Todd Foundation team, thank you
- 11 It was nice to know you could make contact if you needed and when supporting reports were submitted, someone acknowledged and fed back on them.
- 12 Different funders have different expectations regarding ongoing communications and contact and public acknowledgement of the grant. the Todd Foundation was good at clearly expressing their expectations in this regard.
- 13 We know we can ask for assistance any time - very reassuring
- 14 We had a letter telling us of getting the funding and about reporting requirements which was straight forward. We have sent in two reports but had no comment back so presume they were OK. We have asked the Todd staff if they would be interested in coming to a session where we present the project so far and they have responded and expressed a willingness to attend. But no advice or feedback.
- 15 It is fabulous to get a personal call! Makes showing our appreciation easy as we can do so then and there on the phone as well as via thank you letter.



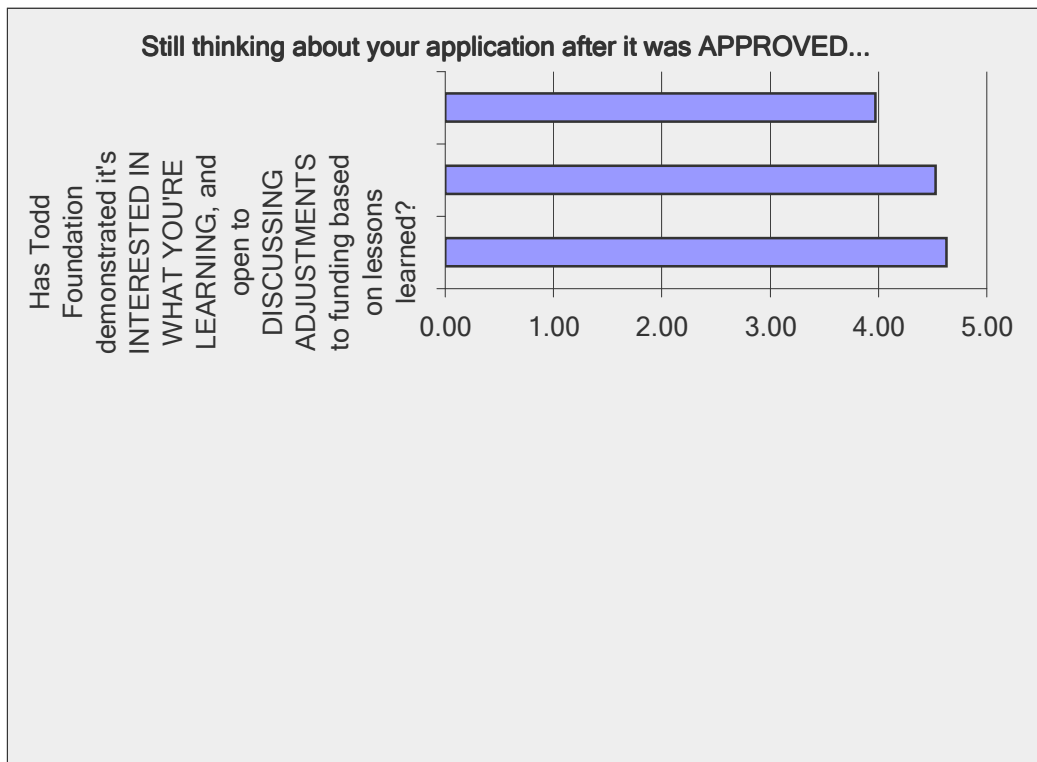
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Q.8 Still thinking about your application after it was APPROVED...

Answer Options	Not at all	Barely	Somewhat	To a great extent	Absolutely	Not Yet Applicable	Rating Average	Response Count
Has Todd Foundation demonstrated it's INTERESTED IN WHAT YOU'RE LEARNING, and open to DISCUSSING ADJUSTMENTS to funding based on lessons learned?	1	0	2	5	27	7	4.63	42
How STRAIGHT-FORWARD & PROPORTIONAL to the grant are REPORTING requirements for Todd Foundation?	0	0	2	12	20	8	4.53	42
How USEFUL to your organisation are these REPORTING requirements?	0	2	9	12	12	7	3.97	42
Any comments about your learning and reporting for this grant?								18
							<i>answered question</i>	42
							<i>skipped question</i>	16

Number	Any comments about your learning and reporting for this grant?
1	Todd Foundation were clearly interested in the learnings and in ensuring that we reflect on the learnings from our pilot programme
2	I do regular reports on the initiative, so it is no trouble reporting to Todd Foundation.
3	I would like to know what the Todd Foundation actually do with the learnings that we forward. Also I would like to have the opportunity to discuss our learnings with the Todd Foundation.
4	I had a couple of questions about what we could spend the grant on and the answer was always quick and supportive.
5	We find the reports very useful when reflecting on our work and when writing our annual reports.
6	After the project commenced we asked for a slight change of use for some of the funding, which was approved promptly. Having to report regularly helps to keep us on track.
7	See above comment. The reporting requirements have been very useful in regards to evaluating and summarising the work and achievements.
8	the fact that TODD was happy to use other reports we provide to MSD is very usfull
9	Reporting by giving a written update on how the project is going and then another report when the project is completed, from our organsisations perspective was great. It refreshing not having to fil out heps of boxes on a accountability report but being able to design an original report.

- 10 Regarding lessons learned. We already knew this. The reporting did not make us aware of issues that has arisen in the programme.
- 11 Any accountability requirement is essential to a positive learning outcome for an organisation. In completing this process for the funder trust, the organisation is coming to its own realisation of the value of the project and the outcomes/ results achieved.
- 12 Very useful discussion with Todd Foundation about what we did and what we learnt along the way. also, doing a report on our use of the grant was also a good discipline for us in terms of making us focus on what we set out do do, and how well we did it, so we could explain that to Todd Foundation.
- 13 Top question - not so much to the first part - in fact there has been little post decision communication - on both parts - and so dont know to second part of question
- 14 our Trust has been thrilled with the openness of discussion to adjustments as what we originally thought we required was not the right mix 2 years down the track.
- 15 We have an organisational focus on evaluation, and learning from these, and it is good to see a funder that is also interested in organisational reflective learning, and which also places value on evaluation findings, rather than a 'tick the box' exercise
- 16 We were advised that if our organisation had received grants several years in a row we should consider seeking other funding to support our initiatives. Perhaps after skipping a year or two, we could come back and apply again. It is unfortunate funding for the unique initiatives we offer is not always seen as a priority by government so outside funding will always be required. However, the grants from the Todd foundation gave our initiative a good robust start and it has a solid reputation, so keeping the momentum may be more achievable.
- 17 We have only just received the grant so we have not yet followed this process.
- 18 No response to reports but staff are willing to attend a session about the project that we may organise. Reporting is straight forward and not overly difficult so thats fine. However they are an extra process for our organisation that is on top of our own strategic and operational planing and review.



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Q.9 Thinking about your application that was DECLINED

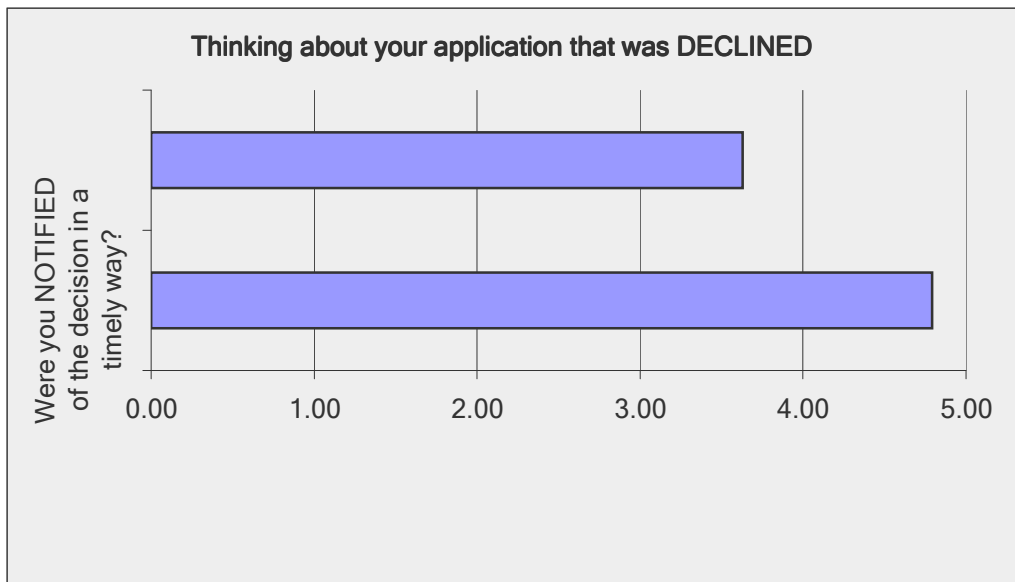
Answer Options	Not at all	Barely	Somewhat	To a great extent	Absolutely	Not Yet Applicable	Rating Average	Response Count
Were you NOTIFIED of the decision in a timely way?	0	0	1	2	16	20	4.79	39
Were you provided with a CLEAR REASON for the decision?	1	1	7	5	5	20	3.63	39
Any comments about how you were notified of decisions?								10
						<i>answered question</i>		39
						<i>skipped question</i>		19

Number Any comments about how you were notified of decisions?

- 1 The first time ████████ applied to Todd we were declined. That's nearly three years ago now and I can't quite remember the specifics. What I do remember is that I didn't feel as though I shouldn't try again when my planning were further along.
- 2 We were granted less than we applied for - it was timely and clearly described as well as communicated with respect. We appreciated that.
- 3 We were contacted personally and this was really appreciated. ████████ was particularly empathetic and understanding in delivering the news that the application was unsuccessful and took pains to explain the process and outcome.
- 4 Our application wasn't declined??
- 5 not declined
- 6 We have had earlier applications declined so can respond to that occasion. Being offered the opportunity to discuss the decision ensured the same mistake wasn't repeated in the next application. It's all part of establishing a good relationship between funder and NGO/ charity.
- 7 Our earlier application had been denied. It was not entirely clear why that was the case, and we were not sure if they had lost interest in what we were doing, or had shifted priorities. It worked out, after discussions, that it was a matter of number of applications versus funds available, and perhaps timing of our application in relation to close-off date. They suggested we resubmit for the next round, which we did successfully.
- 8 No problems with the notification process although the reasons for being declined were not given.

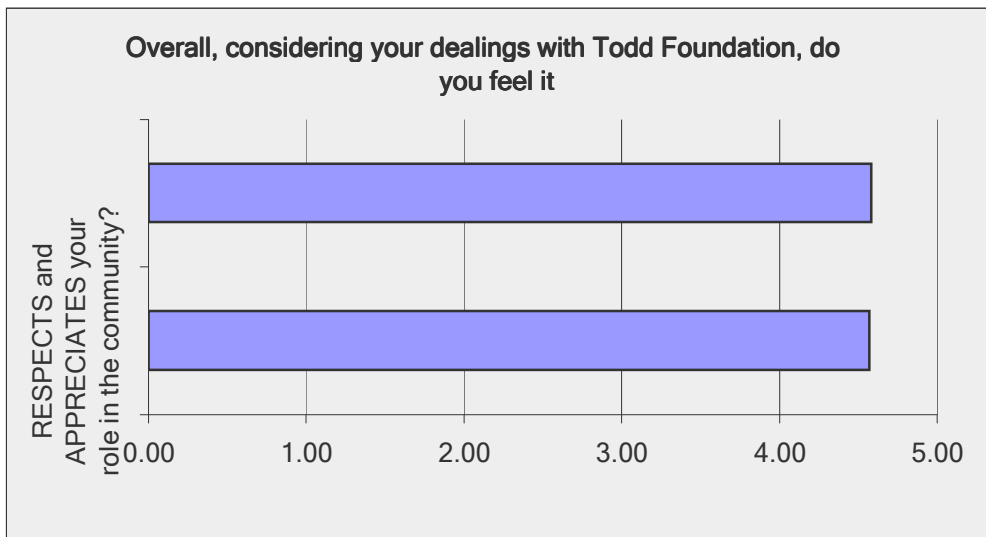
9 I had a really poor conversation with [redacted] after the decision. I actually thought about following up on this conversation with [redacted]. I felt she was rude in questioning my abilities to write funding applications "have you thought about undertaking some fundraising training or sticking to youth work practice", and said that she felt the projects were "wooly and not making a real difference". I asked for further clarity during the conversation as to why the application was unsuccessful and she did say that the application was sub-standard which I acknowledge that it probably was given the short timeframe given to do the full application. When I asked if she could put this feedback into writing so I could show my Board of Trustees she replied that "the trust were no longer providing written feedback". Her comments were quite disheartening to be honest seen as I have built up this organisation from having a annual \$15,000 turnover in 2006 to \$167,000 in year ending 2009 and believe we are delivering valuable services to young people in this region. I have a BSc in Health and both a certificate and post graduate dip

10 In our situation only part of what we asked for was declined, and we were given clear indication of why.



Q.10 Todd Foundation Applicant Feedback 2010

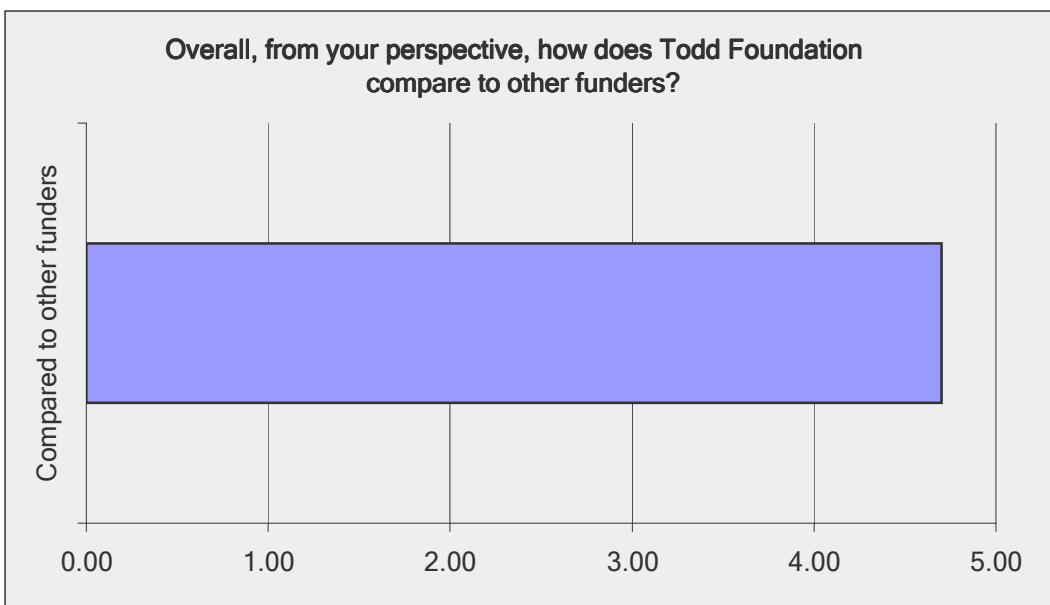
Overall, considering your dealings with Todd Foundation, do you feel it							
Answer Options	Not at all	Barely	Somewhat	To a great extent	Absolutely	Rating Average	Response Count
RESPECTS and APPRECIATES your role in the community?	0	2	3	11	37	4.57	53
Is it EASY TO DEAL WITH?	0	0	6	10	37	4.58	53
<i>answered question</i>							53
<i>skipped question</i>							5



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Q.11 Overall, from your perspective, how does Todd Foundation compare to other funders?

Answer Options	One of the worst to deal with	Worse than average	About average to deal with	Better than average	One of the best to deal with	Rating Average	Response Count
Compared	0	0	5	6	42	4.70	53
						<i>answered question</i>	53
						<i>skipped question</i>	5



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Q.12 What one or two keys things do you MOST APPRECIATE about Todd Foundation and its approach?

Answer Options	Response Count
	48
<i>answered question</i>	48
<i>skipped question</i>	10

Number Response Text

- 1 Very encouraging and supportive of role/work in the community. Very approachable and personable. Provide honest and clear advice when asked.
- 2 Availability of staff and quick response.[]
Staff taking personal interest - and I have a sense that the board does as well.[]
Not making us feel like a number - I feel like we're working with humans who understand that we're humans.[]
I like the Foundation's reporting on what they do/fund.
- 3 It takes the time to think about and understand the issues faced by the people we support and to get to know what our organisations does to help. It thinks strategically about where to place its funding and consistently funds those organisations where there is values alignment.
- 4 Communication and appreciation of work.
- 5 The people I deal with and their attitude - respectful and interested. []
Promptness in replying.
- 6 1. The brief Expression of Interest application before a full proposal is sought.[]
2. The commitment to meet with short-listed applicants to discuss and clarify proposal.
- 7 Their relaxed and respectful communications
- 8 Be able to talk to your staff
- 9 Like the two step process of Expression of Interest and then an application.[]
Particularlry endorse the personal visit and the chance to dialogue. This is quite a time comittment from Kate but one that was absolutely appreciated.
- 10 Personal contact by the team.
- 11 They are very accessible, my emails and calls have always received a prompt response.[]
I genuinely believe they are interested not only in our project but the nfp sector as a whole and how they can best help.
- 12 The funders visit to the centre, easy process, including images of the programmes in the Todd Foundation annual report, report feedback and the networking links.
- 13 The genuine desire to see our provisions succeed.[]
The ongoing relationship I have maintained with the Foundation - their ongoing interest, support, and commitment.
- 14 Genuine interest in our trust's work.[]Straightforward feedback
- 15 I appreciated the effort they made to come and talkt o me about the application in person and provide feedback.
- 16 Clarity; inquiring stance, respectful reciprocal, mutual benefit relationships; open to trying new ideas and potentials, appreciative of community initiative
- 17 face to face and clear convestions - also builds in new possibities to unfold
- 18 The two stage process is useful as it means you don not have to do too much work on a 'long shot'. Rather after an initial application gets through to the second stage it says you are 'in the ball park', give it a good shot and you will be seriously considered.

- 19 Relationship forming with the organisations they fund through friendly and professional staff
- 20 Personal visits are great.
- 21 Accessibility to ██████████ and ██████████ and their openness and genuine appreciation of community organisations and their needs and aims.[]
The application process is relatively simple and the ongoing relationship formed with the Trust, whether you are successful or not
- 22 access to have discussions has been useful
- 23 They understand the community very well. They have made it their business to really connect well with the communities they serve.[]
We know them all by name. They visit and are generally interested in our work and want to support in any way that they can. They are very much part of our organisation.
- 24 The fact that there is a two stage application process.[]
We had a visit from ██████████.[]
The Foundation fund in multiple years.[]
Good notification process and the opportunity to have feedback given on the outcome.
- 25 they are interested in the work we do and they want to support us because they value our contribution to the wider community
- 26 It a personal human approach. []You actually do care and it shows
- 27 Availability of advisors[]Promptness of replying to queries
- 28 Personal interest in the form of face to face meetings. Flexibility given when necessary.
- 29 Have have clear objectives.[]
they think carefully about what they want to achieve and communicate that quite well.
- 30 A good grasp on the complexities of social problems and a realisticness about what can be done, appropriate levels of funding, take their role of philanthropist seriously and work hard to do a good job of it.
- 31 Very down to earth. Respectful and accommodating
- 32 Timely communication[]Seeking feedback from applicants
- 33 The fact that ██████████ came to meet with us was hugely appreciated and we feel it set the tone for Todd foundation as very connected with the community and personable.██████████ is our new contact and continues with the really friendly, helpful energy.
- 34 The one on one approach Availability to answer questions
- 35 Effort spent meeting with prospective applicants to help understand if our priorities both align
- 36 Personalised responses to accountabilities showing they have really taken notice of your achievements
- 37 We (myself, a trustee and partner organisation representatives) met with a family trustee and ██████████ before the final application was made and it was useful to meet with the organisation and explain our projects. It is also good that the foundation has a two stage approach to funding applications so that groups are not wasting time doing a full application if their project doesn't fit with objectives.
- 38 Supportive staff, clear feedback, clear and achievable process, welcoming and clear website
- 39 Personal touch. Could pick up phone and talk to someone who knew us.
- 40 The level of interest expressed in the organisation and our project once our application was short listed. I felt there was a sincere interest in what we are doing and how the Todd Foundation can make a difference. It feels like we are in a partnership. I appreciated the face to face meeting with the trustees and the desire for ongoing communication throughout the project.
- 41 ██████████'s friendliness, visiting, availability
- 42 Ability to contact people to discuss any concerns we had
- 43 Their personal interest in the project being funded. We REALLY appreciated their visit to us prior to accepting funding to talk with us about our application.

- 44** the personal contact, the great interest shown towards our project and the sharing of knowledge and skills
- 45** Certainly the staff have been very warm and approachable. They came out to our agency at the time we put in the application to find out what we planned to do and expressed a great deal of interest and support for our project. They have also said they will come to another session about the project so clearly are interested. I like the information they send out about other projects and see they now have a Facebook page so good attempts to communicate widely.
- 46** Personal touch, and that the expression of interest allows you to put forward your project without having to invest a lot of time to do so
- 47** The visits - it shows a real interest
- 48** The open, intelligent, considered approach The closest to a partnership I have experienced

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Q.13 What one or two key things could Todd Foundation do to IMPROVE ITS PERFORMANCE?

Answer Options	Response Count
	33
<i>answered question</i>	33
<i>skipped question</i>	25

Number Response Text

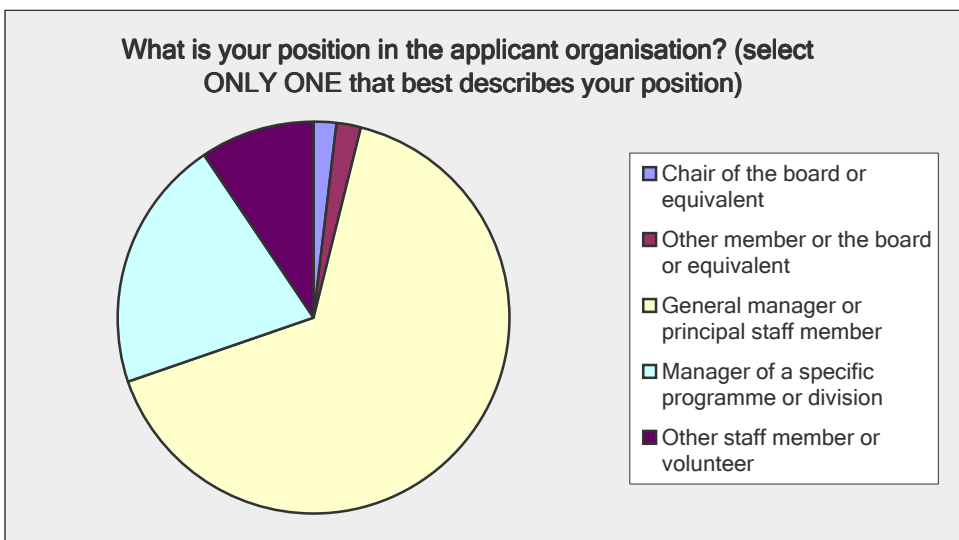
- 1 One thing that would be useful is a reporting guide to ensure that 6 and 12-month reports encompass everything that is required and allow organisations to focus primarily on reflection/content rather than structure and form?
- 2 Tune-up other philanthropic organisations so that they better mimic the Todd.
- 3 Reporting is an important component of any funding relationship , and is vital to ensure that funding is allocated to projects which will deliver useful results. However reporting back can be a time consuming exercise and a drain on an organisation's resources as it spends time "filling in the paper-work". It would be helpful if the reporting process back can remain relevant and useful to both funders and charitable organisations, and not disproportionate to the amount of money invested. in an organisation
- 4 nil
- 5 Follow up on report.
- 6 1. Take a more strategic approach by focusing on areas that that central government will not fund such as very innovative/risky initiatives and advocacy roles being undertaken by populations that are not well served by national entities.
- 7 Fund us!
- 8 We are quite happy with the system - consideration could be given to 2 cycles per annum.
- 9 Just an idea- an email newsletter sharing inspring stories and learnings from different funded projects could be a useful way of connecting the Todd Foundation whanau.
- 10 This is really difficult for me to answer, as in all honesty I have not experienced any issues with the Foundation. Everything has always worked well!
- 11 !!!!! cannot suggest anything
- 12 Online applications
- 13 do not compare us with other providers in the community - we have our own identify & culture
- 14 Keep doing what you already do so well.
- 15 Good to deal with.
- 16 Take on the Gaming Trusts! []
Can't think of anything I think Todd Foundation is one of the better funders in NZ.
- 17 Cant think of anything at the moment as all went very smoothly for us
- 18 From our earlier applications to our latest- Todd Foundation has improved their processes and application methods hugely. Introducing the 2 stage application approach is wonderful, an organisation doesn't spend hours on an application destined to not make it passed the first round. Very valuable acknowledgement of scarce resources.
- 19 Nothing other than find a windfall of additional funds to distribute.[]
they are a quality organisation in the Philanthropy area, up there with JR McKenzie and very few others. it is such a shame that those funders with the best processes and best vision, are the ones who have some of the smallest budgets to distribute.[]
by contrast, some of the funders from pokie machines, etc, make me want to weep at the chaotic distribution of some very large funds.
- 20 They really are very good.
- 21 I think they are doing just fine the way they operate now

- 22** Clearer priorities and preferences for funding
- 23** I think they should have been more strict with the initial process, we went to a lot of effort and then were turned down when in reality we should not have been selected in the first place.
- 24** Performance was faultless
- 25** Give written feedback regarding applications and give staff training in how to deal with non-funded groups so they don't feel useless!
- 26** Provide information to previous applicants when closing dates are approaching.
- 27** Can't think of anything.
- 28** nothing
- 29** to improve - gosh! hard to beat.
- 30** Respond after reading reports even to say it looks fine. Make sure their application process is proportional to the amounts being given.
- 31** ha ha - give out more money! No just kidding - it may be hard to believe but there isn't anything I can think of at the moment
- 32** Can't think of anything!
- 33** Just more of them .. and their style

Todd Foundation Applicant Feedback 2010

Q.13 What is your position in the applicant organisation? (select ONLY ONE that best describes your position)

Answer Options	Response Percent	Response Count
Chair of the board or equivalent	1.9%	1
Other member or the board or equivalent	1.9%	1
General manager or principal staff member	66.0%	35
Manager of a specific programme or division	20.8%	11
Other staff member or volunteer	9.4%	5
<i>answered question</i>		53
<i>skipped question</i>		5



Todd Foundation Applicant Feedback 2010

Q.15 What was your role in making the application to Todd Foundation you commented on? (select AS MANY AS APPLY)

Answer Options	Response Percent	Response Count
Not involved	1.9%	1
Contributed to the application	18.9%	10
Main person who prepared the application	79.2%	42
Authorised the application being submitted	28.3%	15
Spoke to Todd Foundation about the application	71.7%	38
<i>answered question</i>		53
<i>skipped question</i>		5

